For the Record – Your Questions, Answered

Below are answers to questions for Special Events/Troop Money Earning.

SPECIAL EVENTS/TROOP MONEY EARNING

Each time I attempt to submit my computer hangs up, what should I do?

If you are using Internet Explorer, please resubmit using Chrome, Firefox or Safari. If this does not work, look at your attachments. If their combined size is greater than 800 MB, you need to compress them. This happens with PDF files and if you have background graphics. If you have multiple files to upload, just upload your flier and send your contract in a Change Request. We will work with it to get it all loaded.

I did not get an acknowledgement email.

There could be a couple of reasons for this:

1. The acknowledgement email went into your Spam filter. Check for an email from seme@girlscoutsla.org.
2. Your email provider is Yahoo. We are experiencing a problem with this. We suggest you contact seme@girlscoutsla.org and provide us with an alternate email address.
3. The combined size of your attachments is greater than 800 MB. This happens with PDF files and if you have background graphics. If you have multiple files to upload then just upload your flier and send your contract in a Change Request. We will work with it to get it all loaded.

I don't know my service unit name. Do I use my closest service center instead?

No, call or email your SUM and ask for the name of your service unit. Service units are grouped by their region (North, Southeast, and Southwest). If you do not see your service unit, choose another region and see if it appears in one of the other choices. If it does not show up in any of them, please contact us at seme@girlscoutsla.org.

What is a SE number?

This is the number your event was assigned when you successfully submitted it. It will appear in the acknowledgement email you receive and any correspondence with the Special Events/Money Earning Go Team. We always include it in any email to help us make sure we are referencing the correct event.

What if I misplaced my email with the SE number?

Email us a seme@girlscoutsla.org with the name of your event, date, troop number, or service unit name.

We are doing an event that will not have a flier. What do we submit for a flier?

A flier us a form of advertisement, therefore we want an example of what your signs will say to make sure they have the following information:

1. Girl Scouts of Greater Los Angeles or the GSGLA Logo
2. Who is hosting the sale/booth or restaurant night
3. Location
4. Time
5. Optional: A statement of why you are hosting this event.

I am hosting an event for my troop, should I use the Individual or Specialty Group to categorize who is hosting this event?

No, Individual and Specificity Group is the category for Girl Scout Gold, Silver, and Bronze Awards or groups that have come together for a single purpose. If your troop is going to travel please use the Troop category since the funds raised are troop funds.

I am a Daisy or Brownie leader and am putting on an event for my service unit. I know that as a Daisy or Brownie leader I cannot host events for my troop. What can I do?

Since, your event is for the service unit use the Service Unit category. In addition, this means you will be using the service unit bank account. We encourage service units to host events for their troops in their service units.