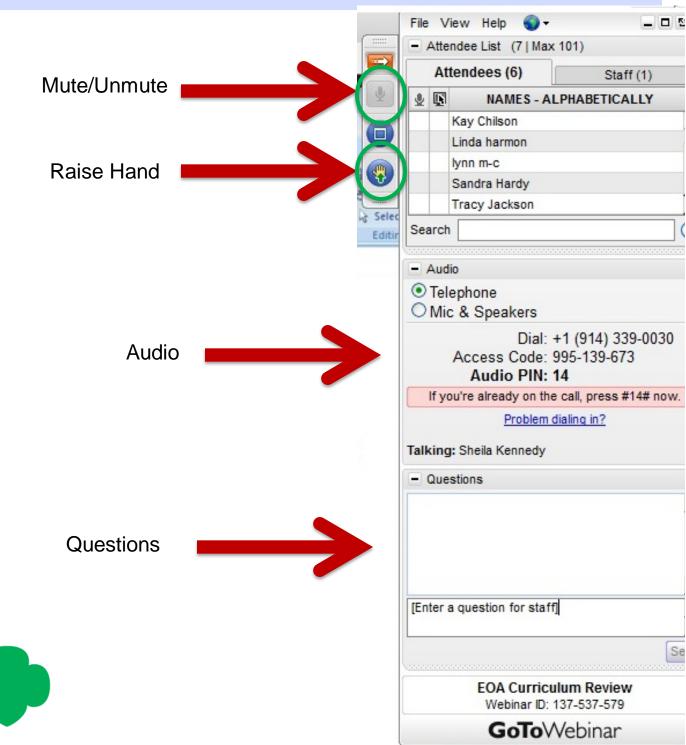


Service Unit Registrar Position Orientation



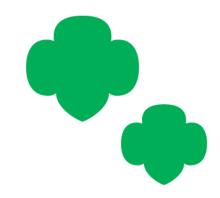


Webinar How To:





A Special Thank You to the Service Unit Team Support Go Team:



Cassandra Alexander **Debbie Fountain** Heather Hetrick Juanita Doplemore Kate Knight **Katie Jimenez** Laura Gordon Liisa Froggatt

Linda Harmon Liz Miller Lynda Misiak Lynn Mack-Costello Sylvia Wikle Tammie Scott Yvonne Schueller



Welcome to the Girl Scouts of Greater Los Angeles' Girl Scout Service Unit Registrar Orientation. This orientation prepares a Girl Scout volunteer to coordinate the registration activities for the troops in a Service Unit throughout a Girl Scout year.

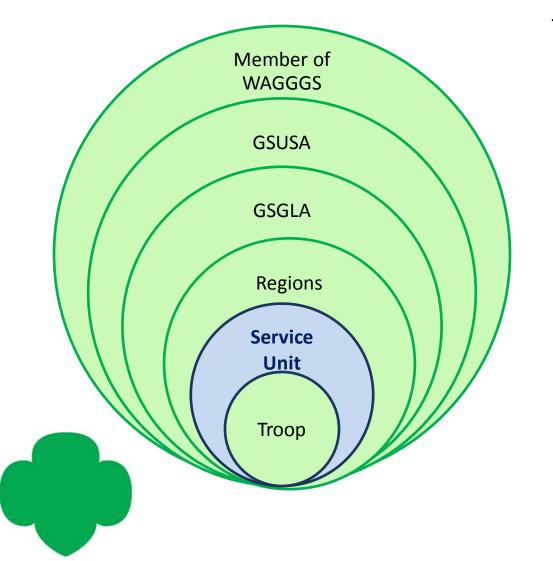
For this orientation, you will need to print the *Service Unit Registrar Manual*, which can be found on the GSGLA website.

WHEN FINISHED WITH THIS ORIENTATION, YOU WILL BE ABLE TO:

- Describe the role of the Service Unit Registrar
- Locate and use the forms necessary relating to registration
- Demonstrate the procedures for assisting leaders and other volunteers when using eBiz
- Identify resources for troops regarding eBiz
- Explain the importance of Early Bird registration
- Interpret registration reports from Council
- Explain the relationship between the Service Unit Manager, Service Unit Team, and Membership Specialist

The Service Unit

When you first joined Girl Scouts, you were welcomed by a team of volunteers and became a part of a Service Unit. The Service Unit is a critical link between the Council and troops.



The role of the Service Unit is to:

- Form troops, recruit, and place girls and adults
- Support volunteers in the onboarding process
- Provide on-going assistance to existing troops and other pathways.
- Celebrate and recognize volunteers
- Support Council goals

The Service Unit Team – Typical Roles & Functions



- Build & Support Program Event

The Service Unit Team

As a vital member of the Service Unit Team, your role includes not only the specific duties of Registrar, but to also:

- Understand and support Council policies
- Enhance and promote online functionalities
- Promote an interactive environment for leaders
- Assist the Service Unit Manager and the rest of the Team as necessary
- Help promote the Girl Scout Leadership Experience
- Help create a welcoming and friendly environment for all volunteers in the Service Unit

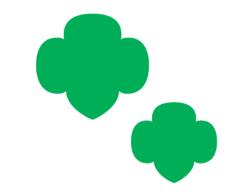


Using the Girl Scout Leadership Experience as our guide:

- Activities are designed to give girls the opportunity to **DISCOVER** themselves, **CONNECT** with others, and **TAKE ACTION** to make the world a better place.
- Activities are **GIRL-LED**, which give the girls the opportunity to **LEARN BY DOING** in a **COOPERATIVE LEARNING** environment.



The Service Unit Registrar: Who are you?



A Service Unit Team Member whose main responsibility is to provide help with the registration process to new and experienced troop/group leadership teams





OBJECTIVE #1

By the end of this course, each participant will be able to:

Discuss the Service Unit Registrar position, description, and responsibilities

Service Unit Registrar Position Description

Summary: Providing help with the registration process to new and experienced troop/group leadership teams.

Term: October 1 through September 30 for a 1 year term; reappointment annually

Accountable to: Service Unit Manager and Membership Specialist

CORE COMPETENCIES

- Girl focused
- Demonstrates personal integrity
- Demonstrates adaptability
- Demonstrates effective oral communication
- Fosters diversity
- Demonstrates adequate computer skills
- Additional requirements
 - $\circ~\mbox{Good}$ standing with GSGLA
 - o Belief in the purpose of Girl Scouting
 - Knowledge of goals, objectives, polices of GSGLA
 - o Familiar with Service Unit area
 - o Team player
 - o Communicate effectively
 - Respect decisions made
 - o Commitment and time
 - o Attention to details
 - o Complete annual Registrar training



Service Unit Registrar Responsibilities

To the Service Unit:

- Assist Leaders with registration issues throughout the year
- Train Troop Leaders in online registration procedures
- Promote Early Bird Registration
- Maintain up to date Troop rosters
- Analyze Service Unit registration reports
- Maintain a Service Unit adult roster
- Ensure Service Unit communication with independently registered girls
- Keep an inventory of forms available and information about where to find them online

To the Service Unit Team:

- Attend monthly Service Unit meetings
- Assist with follow up on lapsed Girls and Troops
- Assist in identifying underrepresented schools or communities
- Assist in arranging recruiting events and placing girls





OBJECTIVE #2

By the end of this course, each participant will be able to:

Locate and use the forms necessary in regards to registration

Registration Forms

Library of Forms

- Girl Membership Form (English and Spanish)
- Adult Membership Form (English and Spanish)
- Health History and Automobile Form (English and Spanish)
- Fall Product and Cookie Program Permission Form (English and Spanish)
- Annual Finance Report
- Membership Registration Submission Form
- Family Partnership Donation Form





Registration Forms: Membership Forms

Sarvi	iceUnit/Team:		Group/Tro	óp:					
	PATHWAY OF ENTRY:	O Camp	O Event	O Serie	e.	O Travel	O Troop	2	C Virtual
	Checkone: ONew Member	ORen	awing Member	GSUS	AID (P	known)			
GIRL INFORMATION	Name: First	М	iddle				Last		
	City		ate / Zip Code				() Girl Home F		
	() Girt Cell Phone (only if 13 and older)		riE-MailAddress	(only #12	arolda	2			OTexts OE-mails
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	Parent/Guardian (2) First Name	М	iddla				Last	_	
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GIRL SCOUT MISSION Girl Scouting builds girls of courage, confidence, and character, who

make the world a better place.

FUN WAYS TO PARTICIPATE:	
(check all that interest you)	
O Camp: Connect with nature.	
Choose a camp by day or overnight.	
O Events: Focus on half or full day	
events to share your passions.	

O Series: Explore your interests over a few sessions in a way that fits yourschedule.

O Travel: Pack your bags. Travel across town or around the world!

O Troop: Have fun on a regular basis with your Girl Scout sisters.

O Virtual: interact virtually with Girl Scouts evenwhere

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YES! I would like to make a
donation today that directly
benefits girls in our area. Enclosed
is my tax-deductible donation
in the amount of: (check one)
O$500 O$250 O$150
O$100 O$50 O$25
O Other $_
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PAYMENT INFORMATION:

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Membership Fee: $___
      Donation: $_
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O Cash O Check* O Amex O Discover O Visa O MasterCard O Other. Name on Credit Card

Credit Card #

Total Attached: \$

Expiration Date

Signature

Date

Make checks payable to Girl Scouts

THANK YOU FOR SUPPORTING GIRL SCOUTS! Learn more about Girl Scouts at www.girlscouts.org.

Return this registration form. along with GSUSA membership fees to your local council. Fees are non-refundable or transferable to another person.



Scout Council or Girl Scouts of the USA.

O I wish to oot out at this time.

use resources wisely,

make the world a better place, and

Signature

be a sister to every Girl Scout.

Adult Membership Join the global network of 3.2 million Girl Scouts

Membership Year through 9/30/20_

confidence, and character, who make the world a better place. Service Unit/Team Group/Troop: MEMBERSHIP OPTIONS: PATHWAY OF ENTRY: O Camp O Funnt O Series O Travel OTroop O Virtual Annual Membership Check one: O New Member ORenewingMember O Lifetime Member GSUSA ID OF Imown O Annual fee: \$15 Title or salutation: O Mrs. O Ms. O Mits OM. O Dr. O Other Lifetime Membership (including permanent membership card and recognition certificate) Name: First Middle Last O One time fee of \$375: Address Adults 18 years of age or older Apartment O One time fee of \$195: City State Zip Code Home Phone Business Phone I wish to opt in: OTexts OE-mails Cell Phone E-mailAddress Employer Title/Occupation Girl Scouts respects and we comes people from all backgrounds and abilities. By completing the following information (as defined by the US Census), you ensure support and funding for girls in your community. Hispanic/Latina is defined as an ethnicity, not a race, therefore report separately. This information is used for statistical purposes only. Gender # of years in Girl Scouting: Date of birth: Age range: O Fernale O 50 and up asa girt. O 18-29 1 1 O Mult as an adult: mm dd 7999 0 30-49 Highest education: (checkone) I am: (check all that apply) I am Hispanic or Latina: Household income: Some High School O American Indian or Alaskan Nativ 0 \$0_\$14,999 O High School O Asian 0 \$15000-\$34999 O No.) Some College O Black or African American 0 \$35,000-\$49,999 O I choose not to share O Associate Degree O Hawaiian or Pacific Islander atthistine O \$50,000-\$74,999 O Bachelor Degree O White 0 \$75,000-\$99,999 O Postgraduate Degree O Other (please specify) O \$100,000 or more O I choose not to sha O I choose not to share at this time at this time will be participating in Girl Scouting as: (check all that apply) O Community Partner O Volunteer-lam/will be volunteering for Girl Scouts O Parent/Family_I am a parent/guardian/family member of a Girl Scout O Staff-I am/will be employed by Girl Scouts O Girl Scout Alumnae-I was a Girl Scout, either as a girl, adult or both OOther As a volunteer, I would like to participate in the following role(s): Representing Group(s)/Troop(s)/Service Unit Nur 01-Advisor or Leader for a Group/Troop # O D2-Assistant Advisor or Leader for a Group/Troop Advisor/Leade 0.03—Support Volunteer for a Group/Troop O 11-Service Team or Unit Volunteer O Other O 12-Learning Facilitator O Other (specify) DADTICIDATE WITH CIRLS DIRECTLY: (chark all that interactive i) GET INVOLVED "REHIND-THE-SCENES": (chark all that interactive i) O Camp: Help girls connect with nature during day or O Administrative: Manage, support and recognize volunteers in overnight camp. O Events: Share your passions during half or full day events. O Council Committees: Assist in council-wide Girl Scouts O Series: Share your interests in a way that fits your schedule O Learning Facilitator: Coordinate learning opportunities O Travel: Expand girls' horizons. Travel with girls across town or around the world! O Fund Development: Promote and advance the Girl Scout movement through family and corporate donations O Troop: Inspire and develop a group of girls on a regular basis. O Virtual: Interact virtually with Girl Scouts everywhere. Media Permission The Girl Scout Law The Girl Scout Promise When participating in Girl Scout I will do my best to be On my honor, I will try: activities I may be photographed honest and fair, To serve God and my country, for print, videotaped, or electronically friendly and helpful, To help people at all times, maged. Images may be used in considerate and caring, And to the by the Girl Scout Lamainedual members may promotionalmaterials, news releases. courageous and strong and substitute working appropriate to their own spiritual and other published formats for either responsible for what I say and do, beliefs for the word "God." the local Girl Scout Councils or Girl andto Scouts of the USA. The images will be respect myself and others the sole property of either the local Girl respect authority. laccept and abide by the Girl Scout Promise and Law



GIRL SCOUT MISSION

Girl Scouting builds girls of courage,

	graduating from High School in this membership year in the month of:
-	(please submit by Sept. 1st of graduating year)
đ	YES! I would also like to make a donation today that directly benefits girls in our area. Enclosed is my tax-daductible donation in the amount of: (check one)
	0 \$500 0 \$250 0 \$150 0 \$100 0 \$50 0 \$25 0 Other:\$
	PAYMENT INFORMATION: Membership Feet \$ Annual Membership: \$
	Lifetime Membership: \$ Donation: \$

Total	Attached: \$	

O Cash	O Check*
O Amex	O Discover
O Visa	O MasterCard

Credit Card #

Make checks payable to Girl Scoute

THANK YOU FOR

Date

SUPPORTING GIRL SCOUTS! Learn more about Girl Scouts at www.girlscouts.org.

Return this registration form, along with GSUSA annual membership fee or applicable Lifetime fee to your local council. Fees are non-refundable or transferable to another person.

Registration Forms: Health History and Automobile

girl scouts greater los ang	eles			ISTORY & NFORMATI	2013-2014	
	This form must l	be completed by pare				1.
Girl's Name: First		Middle			Last	
Date of Birth		Group/Troop #				
Mother/Guardian Name				Signature		
Address ()		c	City	()	State	Zip Code
Telephone				Cell Phone		
Father/Guardian Name				Signature		
Address ()		c	City	())	State	Zip Code
Telephone				Cell Phone		
Non-Parent Emergency (() Telephone	Contact Name			() Cell Phone		
		Girl Healt	th History	y Information		
Medical Insurance Carrie	ar 👘			Policy #		
Is your daughter's im	munization record up-to-d	ate? 🗆 Yes 🗆 N	o Date	e of last tetanus shot:		
Check all that apply:	□ Motion Sickness □ Contact Lenses	Nosebleeds ADD/ADHD		ep Disturbances notional Disturbances	□ Fainting □ Other	□ Bed Wetting
Please list any allergie	es (penicillin, food, etc.):					
Please list any additio problems, medication	nal medical/physical/emo is, etc.):	tional condition of whic	ch the lead	ler should be aware (i.	e. chronic condition, dis	sabilities, behavioral

NOTE: All medication must be in original container, with girl's name, dosage and frequency clearly printed on the label.

Automobile Information

Any person being transported in a private vehicle shall have their own safety belt properly fastened around them. All vehicles shall be covered by no less than the minimum amount of vehicle liability insurance as required by the State of California. The driver must be an adult with a driver's license valid for the type of vehicle being driven.

- I have and will maintain current automobile insurance coverage as required by law and can provide proof upon request.
- I/we hereby give permission for our Girl Scout to ride in a vehicle driven by a licensed adult driver, or a minor licensed driver, in an emergency, in a vehicle that has at least minimum liability insurance as required by the state of California, for all Girl Scout activities.

Council Policies and Procedures

The undersigned do hereby authorize the officers, leaders or agents of Girl Scouts of Greater Los Angeles, to consent to any x-ray examination, anesthetic, medical or surgical treatment and hospital care to be rendered to said minor under the general or special supervision and upon the advice of a physician or surgeon licensed under the provisions of the Medical Practice Act, or to consent to any x-ray examination, anesthetic, dental or surgical diagnosis or treatment and hospital care rendered to said minor by a dentist licensed under the provisions of the Dental Practice Act. It is further understood that permission is hereby granted to the officers, leaders or agents of Girl Scouts of Greater Los Angeles to obtain and administer such medical aid or assistance as might, in their judgment, be required for the immediate care of your daughter. In the event of such help, Girl Scouts of Greater Los Angeles, its officers, leaders and agents will not be held liable for any first aid treatment or hospital care rendered drugs, medicine or surgical procedures performed pursuant to this consent. This consent supersedes all prior authorization.

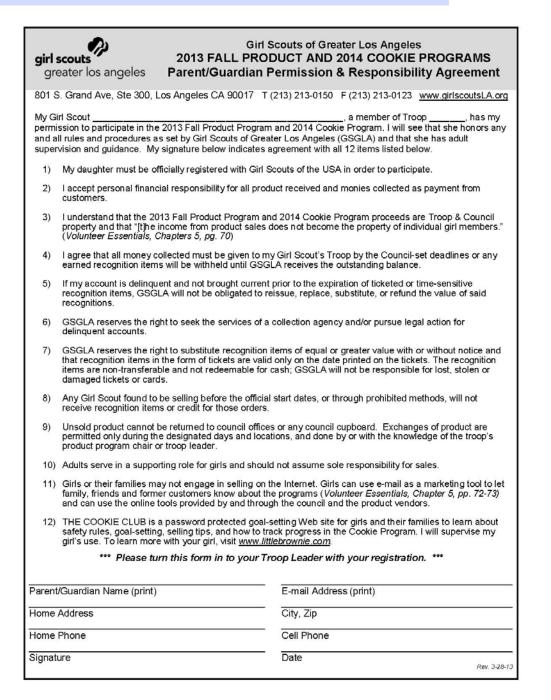
If you do not consent to the care or treatment set forth herein, describe in detail what is or is not allowed/permitted and sign below:

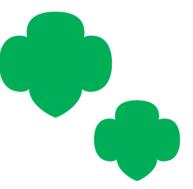


Signature of Parent/Guardian

Date

Registration Forms: Product Program Permission





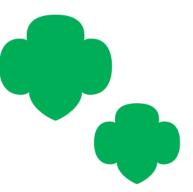


Registration Forms: Annual Finance Report

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Registration Forms: Registration Submission

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Registration Forms: Family Partnership Donation



Each year families have the chance to make a donation to Family Partnership and with the funds GSGLA can expand programs, recruit and train more volunteers, maintain our camps so they are safe for girl activities, and provide the Girl Scout experience to all girls who want to be involved. All gifts, no matter the size, make a difference in the life of a girl.

If you would like to make a gift to Family Partnership, please fill out this form and return to the address listed below.

YES! I would like to make a gift to Family Partnership in the amount of...

I/we would like to make my/our gift in monthly installments of \$	for a total gift of \$
Name(s)	
	SU/Troop
Billing Address	
CityState	Zip
PhoneEmail	
Payment Method:	
Card Number	Exp Date
Card Holder Name	Sec Code
Signature	Date

Please send form to:

Girl Scouts of Greater Los Angeles, Attn: Cortney Szlemp 801 South Grand Avenue, Suite 300, Los Angeles, CA 90017. Questions? Email cszlemp@girlscoutsla.org or call 626-677-2314.

Online gifts? Please visit www.girlscoutsla.org, click "Donate" and select "Family Partnership" on the left-hand side.

19

Registration Forms: Where to find



- Emailed to you to keep in your files, request from membership specialist
 - You may want to print copies to have available for those who need them
- "Forms" section of GSGLA website
 - Membership Forms
 - Health History and Automobile Information
 - Product Program Permission
 - Annual Finance Report
 - Family Partnership





OBJECTIVE #3

By the end of this course, each participant will be able to:

Demonstrate the procedures for assisting leaders with using eBiz



- Ensure leaders have an eBiz account
 - Assist leaders with account activation when necessary
- Answer leaders questions accurately and promptly
 - Email/Phone/In Person (when necessary)
- Direct leaders to Membership Specialist or Helpdesk when necessary



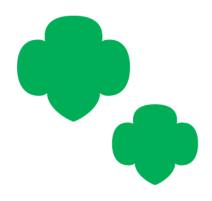


OBJECTIVE #4

By the end of this course, each participant will be able to:

Identify resources for Troops regarding eBiz

eBiz Resources: Membership Registration



- Step 1: Logon to eBiz
- Step 2: Follow prompts and fill in all pertinent information in open fields
- Step 3: Make a Family Partnership Donation
- Step 4: Pay membership fee and donation
- Step 5: Print your order summary





eBiz Resources: Trouble Shooting

Troop Leaders may have eBiz issues regarding:

- Starting their account
- Helping Troop Members start their accounts
- Accessing Troop Management
- Registering for membership/trainings/events
- Adding a girl/adult to their troop
- Updating information





eBiz Resources: Troop Management Hub

Troop Leaders can use "Troop Management" to:

- Manage your troop members' contact information
- Communicate with troop members using email
- Print membership cards for troop members
- Create and print a troop roster
- Renew troop members online
- Register new adults and girls to your troop
- Reminder: tutorial is on our website



Troop Leaders can use the "My Troops" function to:

- Manage your troop members' contact information
- Update troop meeting information
- Communicate with troop members using email
- Print membership cards for troop members
- Create and print a troop roster
- Renew troop members registration online
- Register new adults and girls to your troop
- Register troop members for events and trainings
- View current and past troop eBiz purchases





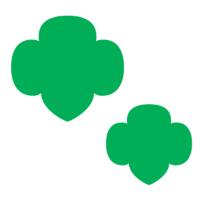
Troop Leaders can also use the "My Troops"

function to:

- Manage your family members' contact information
- Print membership cards for family members
- Renew family members registration online
- Add new adults and girls to your family
- Register family members for events and trainings
- View current and past family eBiz purchases



eBiz Resources: Add a Girl/Adult



- Step 1: Logon to eBiz
- Step 2: Click on "Troop Management"
- Step 3: Click on "Add Adult" or "Add Girl" (Adults should be added first)
- Step 4: Follow prompts and fill in all pertinent information in open fields
- Step 5: Return to "Troop Management" to add additional Adults/Girls
- Step 6: Pay membership fees
- Step 7: Print your order summary



eBiz Resources: Registering for an Event

Leaders can register Girls/Adults for Events/Trainings

- Step 1: Logon to eBiz
- Step 2: Click on "Troop Management"
- Step 3: Select the Girls/Adults you wish to register
- Step 4: Search for the event/training you wish to register for by searching through the appropriate category or by selecting "purchase or register for" from the drop down menu and typing the name in the search box
- Step 5: Select the correct event/training
- Step 6: Click "Add to Cart"
- Step 7: Return to "Troop Management" to register for additional events/trainings
- Step 8: Check out/pay fees
- Step 9: Print your order summary

eBiz Resources: Help Page

girl scouts

greater los angeles

FAQs:



My Troop Roster - Helpful Information

Click on a question below to see the answer.

- Who has access to "My Troops" online?
- Do other adults in my troop see the same thing I do?
- What can I do from "My Troops"?
- I'm not supposed to be a Troop Leader, what should I do?
- I don't see one of my troops. What do I do?
- A girl is missing from my roster. What should I do?
- How do I edit contact information for my troop members?
- What is the "Year / Serving / Role" column?
- What is the "Girl Scout Member Until" column?
- Why is there a green symbol (🖗) in the "Girl Scout Member Until" column?
- How do I reregister members of my troop for the upcoming membership year?
- How do I email members of my troop?
- How do I print membership cards for members of my troop?



OBJECTIVE #5

By the end of this course, each participant will be able to:

Explain the importance of Early Bird Registration

Early Bird Registration - Benefits



- Keeps the reregistration process away from the fall "busy" season
- Allows Registrar time to follow up with those not registered before they become lapsed
- Gives Recruiter an idea of what next year's starting numbers will be
- Early Bird Registration Patch
- Early Bird Registration Incentive (usually a discount on a big council event)



Early Bird Registration – Online Renewal

- An online membership renewal option available through eBiz
- This is the council preferred method to renew annual membership or purchase a regular Lifetime Membership
- It's Green!
- It is fast, easy and convenient
- Accurate spelling & contact information in the database in minutes
- It is 24/7 access
- It is safe, secure and confidential
- It generates a troop roster instantly
- It generates membership cards (available Oct. 1st)
- It is accurate, real time membership data for service units
- It is cost and time effective
- It provides parents/leaders access to online registration for programs and trainings
- Troop Leader can use the troop debit card to reregister the troop OR
- Parents can use their personal credit/debit card to reregister themselves and their daughters

Deadline for Online Early Bird Registration is June 30



FAMILY PARTNERSHIP CAMPAIGN



Our Family Partnership Campaign is a way for Girl Scout families to invest in girls' futures through local programs, camp improvements, scholarships, volunteer support, and other critical services.

Funds raised through our annual Family Partnership Campaign help provide quality services to over 43,000 girls and 23,000 volunteers in our communities. Every dollar is vital to helping our girls and your taxdeductible gift will make a significant impact.

We ask that each family consider a gift to Family Partnership. Every little bit helps.

All families who give a gift of \$25 or more will receive a Family Partnership Patch.





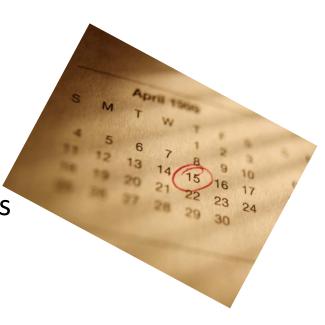
OBJECTIVE #6

By the end of this course, each participant will be able to:

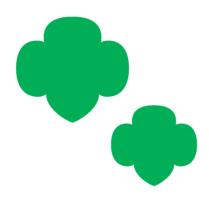
Interpret council registration reports

On the 15th of every month you will receive:

- A report of all Troops registered in the Service Unit and numbers of Girls/Adults in each Troop
- A report of all registered 01s and 02s in the Service Unit by Troop Level/Number with contact information
- A report of all Independently Registered Girls in the Service Unit by last name with grade level, guardian information, and email address







Service Unit Registrars can also request:

- Reports of Girls registered in the Service Unit by school or grade level
- Reports of Adults registered in the Service Unit not in a troop
- Other reports (ask for what you want)

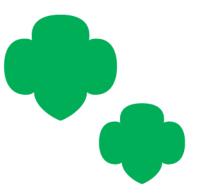




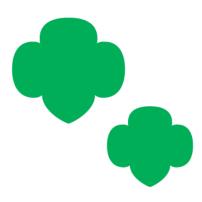
Council Registration Reports: Uses

Registrars can use Registration Reports to:

- Identify lapsed Troops or Girls/Adults
- Identify underrepresented areas of their Service Unit
- Give information to SU Recruiter
- Update Service Unit Adult Rosters
- Identify discrepancies in Troop Rosters (Leader says she has 12 girls, but only 10 are registered in the troop)
- Can also ask Troop Leaders to print updated rosters from eBiz to turn in at Service Unit Meetings
- Update contact list for Independently Registered Girl Scouts to ensure they are receiving all appropriate communications







Service Unit Registrar	Service Unit Manager
Gives assistance with eBiz	Gives assistance with Troop issues
Works collaboratively with Service Unit Team	Works collaboratively with Service Unit Team
Attends Service Unit Meetings	Plans/leads Service Unit Meetings



Have We Met Our Objectives?

You should now be able to:

Discuss the Service Unit Registrar position description and responsibilities

Locate and use the forms necessary in regards to registration

Demonstrate the procedures for assisting Leaders with using eBiz

Identify resources for Troops regarding eBiz

Explain the importance of Early Bird Registration Interpret registration reports





QUESTIONS?







Congratulations!

You have completed

Service Unit Registrar Orientation

Thank you!



