

Club 500 FUNFest VII FAQs



Vasa Park Agoura Hills, CA 91301

** May 7, 2016 – 10:00 AM to 5:00 PM ***
(Day of event registration begins at 9:30 AM)

Who is invited to attend?

This event is exclusively for Girl Scouts who sell 500 boxes of cookies during the 2016 Girl Scout Cookie Program. Each qualifying girl and one adult of her choice are invited. Girls should decide who will attend this event with them be it a parent or guardian, her troop leader or another family member over the age of 18.

Are Tag-alongs permitted at this event?

No, this event is limited to the Club 500 girl and one accompanying adult. Capacity is limited.

Will transportation be provided?

No. The venue in Agoura Hills is accessible from all parts of the council via major highways. Since many attendees are from the same troop, carpooling is a great plan. We can help connect you with others in your region to make carpool arrangements.

Will volunteers be allowed to assist at the event?

Thank you for asking! As with other GSGLA events, we have set up a special sign-up website for adults only. Please visit http://gsgla.ivolunteer.com/2016club_500 to see the variety of volunteer opportunities. Volunteers receive FREE access to the park and are welcome to enjoy the delicious buffet from 11:30 AM to 4:00 PM. We can only host such large events with the consistent support of our wonderful volunteers – THANK YOU!

What time does all this happen?

Registration begins / Park opens 9:30 AM

General park activities / Pool
Rock walls
Lunch buffet
Hot dog & concession stands

10:00 AM to 5:00 PM
10:00 AM to 4:30 PM
11:30 AM to 4:00 PM
10:00 AM to 4:30 PM

Park closes / exit 5:00 PM

What is there to eat, and are there healthy food options?

The food is the best part of the day (depending on your perspective). Food stations will be located throughout the park, offering a variety of fun and healthy food choices, including vegetarian options. All menu items are prepared on-site by the park's chef and include BBQ sliced beef, grilled chicken, a hot dog bar, but also homemade baked beans, homemade cole slaw and mac'n'cheese, corn on the cob, garden salad, watermelon...hungry yet? The main lunch BBQ will be served from 11:30 AM until 4:00 PM (hot dog bar from 10:00 AM until 4:30 PM) and is all you can eat.

In addition, there will be supplemental water/drink stations throughout the park so everyone stays hydrated. Kiosks will provide snacks such as ice cream bars/sandwiches, cotton candy and popcorn.

What areas of the park do we use?

We have reserved the entire facility. FUNFest VII takes place in Vasa Park itself and the adjacent Meadow field and Creekside. Cars will park nearby at Paramount Ranch.

Where do we park?

Everyone will park at Paramount Ranch.

Follow the driving/parking instructions provided to **2903 Cornell Road**. Vasa staff will instruct you on where to park. Show your credentials, then board the express bus for the 2 mile drive to Vasa Park. Buses will deliver you at the entrance to the venue. Round-trip bus service is provided continuously all day long.

There will be lots of people walking around the parked cars. Be extra careful when leaving. Everyone will be tired and wants to get home safely.

Will there be Handicap parking?

Yes, there is handicap parking set up close to the buses at Paramount Ranch; the express bus will then deliver you to the entrance of the venue. There is less walking and easier wheelchair access at Paramount Ranch than onsite parking.

Will there be a charge for parking?

No. Parking and bus service is complimentary. There are no ancillary costs for Club 500.

How do I know that my daughter is eligible?

GSGLA will email all eligible girls' parents an invitation and confirmation with complete details. Please watch your email. If you have not received the invitation/confirmation that you are attending or the confirmation that you have opted out by April 15, please contact your Product Sales Manager immediately. This confirmation is from information entered by your Troop Leader or Troop Cookie Chair in eBudde.

What should I do if my confirmation is incorrect?

If you are choosing to opt out instead of attending Club 500, email PSales@girlscoutsla.org, by Friday, April 22, 2016. Enter "Opting Out" in the Subject Line, and give us your daughter's name and troop number. This must be received by Friday, April 22, 2016, at 11:59 pm, NO EXCEPTIONS.

If you are choosing to attend Club 500 instead of opting out for Camp Credit, email <u>PSales@girlscoutsla.org</u>, by Friday, April 22, 2016. Enter "Attending Club 500" in the Subject Line, and give us your daughter's name and troop number. This must be received Friday, April 22, 2016, at 11:59 pm, NO EXCEPTIONS.

If your invitation/confirmation is correct no response is necessary.

What is Pre-Registration?

EVERYONE should pre-register at the Service Center listed on your Invitation/confirmation. You will receive your credentials for the girl and one adult who will be attending, **YOU MUST BRING THESE** to board the bus. Turn in the wavier signed by a parent/guardian and receive a blue wristband so the girl can use the pool, Acro-flyer, rock wall and Alpine Tube Slide. You must have credentials to board the buses to the event.

Pre-Registration Locations: Tues, April 25, 2016 to Fri, April 29, 2016

Long Beach Service Center
Arcadia Service Center
Wed, Thurs, Fri: 8:30am to 5:00pm – Thurs: 8:30am to 7:00pm
Wed, Thurs, Fri: 8:30am to 5:00pm – Tues: 8:30am to 7:00pm
Wed, Thurs, Fri: 8:30am to 5:00pm – Tues: 8:30am to 7:00pm
Wed, Thurs, Fri: 8:30am to 5:00pm – Wed: 8:30am to 7:00pm
Tues, Thurs, Fri: 8:30am to 5:00pm – Thurs: 8:30am to 7:00pm
Palmdale Service Center
Tues, Wed, Fri: 8:30am to 5:00pm – Wed: 8:30am to 7:00pm
Tues, Thurs, Fri: 8:30am to 5:00pm – Thurs: 8:30am to 7:00pm
Wed, Thurs, Fri: 8:30am to 5:00pm – Thurs: 8:30am to 7:00pm
Tues, Thurs, Fri: 8:30am to 5:00pm – Thurs: 8:30am to 7:00pm
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Pre-registered guests will board the buses at the off-site parking location and proceed directly to Club 500 and will not be required to wait in the registration lines. Just board the bus and go!

Those who do not pre-register will be required to wait in potentially long lines to complete the process at the tables located at the off-site parking area. Only after registering will attendees be allowed to ride the buses to the event site. Spend more time having fun by pre-registering before you come!

Will there be special activities for various age levels?

Yes! There will be mega inflatables, a petting zoo, 274' water slide, pool, foam machine, obstacle course, tattoo artists, carnival games, karaoke, clowns, picnic races, Acro-Flyer, rock walls and the Alpine Tube Slide.

We have enough rock walls to meet the demand for this activity. The very popular FOAM CANNON will be set off 5 times – not just once! Watch for it starting at 11:00 a.m.

How will the pool and waterslide safety be handled?

Everyone in the pool area must have basic swimming capabilities.

The 274' waterslide has lifeguards at the top and bottom. Girls splash down into a separate wading pool from the large pool so there's no risk of crashing into swimmers. Note that although the waterslide queue may be long, it moves constantly, and girls are welcome to ride the waterslide with no time limitations.

How will we get a pool time?

There will be a station at the park entrance to get your pool times. Please get your group together so you can have the same pool times. The pool has a capacity of 90 swimmers at any one time. To be fair to all, Council will assign girls into special 30-minute time slots via a colored wrist band. The earliest girls checking in at the pool station will be assigned into the earliest pool times. This will be your time to swim. We advise that you get your pool times at your earliest convenience so that your daughter has the opportunity to swim if she wishes as space may be limited. Please follow the schedule and respect others' times by exiting the pool area when your time is up. But don't worry, there are other wet things to do.

In the event that we may need to be shut down the pool completely or for a short time due to circumstances beyond our control you may inquire at info booth for updates.

Will the girls receive any recognition at this event?

Girls receive the silver 2016 Club 500 pin along with their regular 2016 Rewards. In addition, specially made posters will list every 2016 Club 500 girl. These will be hung near the entrance between Vasa Park and the Meadow field – be sure to find your name. Posters are for picture taking only and belong to GSGLA.

Will the girls need to bring extra money?

No additional money is needed. All activities, entertainment, games, food and beverages, and parking are included.

What about waiting in line?

Every activity is chosen as it can accommodate several girls at once, and we work to fine-tune the more time intensive activities to keep lines moving. For example, adults are limited in their participation as the day is all about the girls. Time-consuming activities such as the face painters are pre-set with their designs to keep things simpler and time efficient. Special volunteers will attend to the artists' lines to help explain the policies and keep the girls on task.

However, we cannot control the popularity of every activity. Waiting lines tells us we have great activities that the girls want to participate in. We have added some new attractions this year as we work to keep FunFest fresh. We hope every girl gets to experience it all, and even go back to her favorites. Please expect some lines, but we want to see lines moving and girls eager to try everything. Let us know if any one line seems unreasonably long.

What measures will be taken to ensure the participants' safety?

The 2016 FUNFest VII will be held completely within Vasa Park, which is fully enclosed and secure. Adults will need to sign in at the registration tables. The Keystone waiver for the pool/slide, rock wall, Acro-Flyer, and Alpine Tube Slide are also required. The waiver form is sent out with the email confirmation you receive so they can be completed ahead of time. Waiver forms will be collected at registration in exchange for a wristband which will allow the girl to play all day.

We will have First Aid Stations with in the park. . Safety comes first.

What is the attire for the Club 500 event?

We want everyone to have fun and be comfortable, while dressing appropriately. T-shirt type tops with short or long bottoms and modest swimwear are appropriate. Please, no strapless or camisole tops. You should plan on closed toe shoes with socks – flip flops are OK in the pool area only. Don't forget your towel and sunscreen! Plan to get wet as some mega inflatables are water-inspired, the pool and water slide are big features, along with the foam canon blasts. It could also be a cool day, so layers of dry clothes are a good idea. Uniforms are not needed; this is a day of fun, not formality.

What options do I have if there is a scheduling conflict?

GSGLA addressed this issue by contracting the date last summer, and published the date from Day One of the Cookie Program to avoid as many scheduling conflicts as possible. We also understand that it is a busy time of year with other spring events. Any girl who cannot make this event for any reason should request the optional \$50 Camp/Program Credit in lieu of attending the event no later than April 22. This is the ONLY available option as FunFest VI cannot be repeated.

For more information about Vasa Park, visit: www.teamplayevents.com/what-we-do/picnics/vasa-park.php

Please DO NOT contact Team Play Events directly.
For questions, please contact Customer Care at 213-213-0123,
or your Product Sales Manager.